

---

**OBJECTIVE**

To obtain a position utilizing strong people skills and customer service

---

**WORK EXPERIENCE*****Child Care Provider***

***Lake Elsinore, CA***

***Child Care Worker***

***January 2017 to Present***

- Supervise and monitor safety of child
- Drop off and pick up from school daily
- Prepare meals and organize mealtimes and snacks
- Help child keep good hygiene, prepare bath time
- Organize activities or implement a curriculum that allows child to learn about the world and explore interests
- Develop schedules and routines to ensure that child has enough physical activity, rest, and playtime
- Watch for signs of emotional or developmental problems and bring the problems to the attention of parents
- Keep records of child's progress, routines, and interests

***ABM Parking Services***

***Santa Ana, CA***

***Cashier***

***November 2005 to December 2016***

- Charged parking guests correct amount for duration of visit
- Worked with Automated Time and Attendance
- Collected parking tickets
- Closed parking gates after hours
- Completed daily reports
- Maintained work area clean
- Sold parking validations to tenants
- Provided excellent customer service daily, including with stressed customers
- Maintained files for auditory purposes

***Subway, South Coast Plaza***

***Costa Mesa, CA***

***Sandwich Artist, Cashier***

***November 2005 to December 2007***

- Greet guests daily and make them feel welcome
- Take orders accurately and efficiently
- Recommend menu items based on guest preferences
- Assemble sandwiches and other menu items based on Subway standards
- Operate equipment safely such as ovens, toasters, and slicers
- Follow food safety and hygiene protocols
- Clean food prep surfaces, utensils, and restaurant regularly

***Sam Woo Seafood and Bistro***

***Costa Mesa, CA***

***Food Server, Cashier***

***April 2000 to November 2005***

- Prepared food for daily sales
- Refilled soda machines and utensils
- Cleaned tables, counters, and chairs
- Counted bank and register money
- Provided excellent customer service
- Worked in a fast-paced environment
- Solved problems while dealing with other customers

---

**SKILLS**

**Languages:** Spanish (read, write, speak)

---

**REFERENCES**

Provided upon request